

Bradford on Avon Health and Wellbeing Group

Note of meeting on 19 January 2017 at County Hall, Trowbridge

Present:

Helen Henderson – Wiltshire Council, Adult Social Care

Olly Spence – Wiltshire Council, Adult Care Commissioning (on lync)

Councillor Magnus Macdonald, Peter Dunford - Wiltshire Council/ Bradford on Avon Area Board

Amanda Brookes – Bradford on Avon and Melksham Health Partnership

Michael Darlow - Bradford on Avon Seniors Forum/ Healthwatch Wiltshire/ RUH Patients Participation Forum

Helen Barbrook - Age UK Wiltshire

Apologies:

James Colquhoun – Bradford on Avon Dementia Action Alliance

1. Introductions

All introduced themselves.

2. Minutes of meeting on 24 November 2016

Agreed. A visit to the Melksham Mens Shed would be organised soon. **ACTION: AB**

3. Adult Social Care

Helen Henderson gave an overview of the adult social care service with reference to Bradford on Avon. She is responsible for a team of 12 social workers and occupational therapists (6 covering Bradford on Avon). Much publicised financial pressures mean that people are waiting in hospital (“bed-blocking”) waiting for care packages and nursing home vacancies to become available for their discharge. There are also waiting lists for assessments and a shortage of carers. Disabled adaptation grants in 2016/17 were full spent by November 2016. Priorities for the service include: to prevent hospital admissions; safeguarding vulnerable clients; and to work in support of the acute hospitals. The trial of a shared database - “Single View” – is allowing health and social care teams to access shared client records for the first time.

4. Proposal for a Living Well Project Worker

Amanda Brookes and Helen Barbrook described the outcome of a recent visit to the “Living Well” project in Salisbury, a new model of integrated care working alongside

the GPs where Age UK resources are helping to plug gaps in social care provision. A secondment of 2 days per week is providing resources for home visits and guided conversations with patients resulting in a social care plan for each patient to be held electronically by the GP. This service is taking the strain off the Care Co-ordinators and a pool of community volunteers is being recruited through Age UK to support this work.

In Bradford on Avon the model would see the Project Worker operating from the Health Centre but working closely with The Hub in Church Street, from where training sessions and volunteer recruitment would be organised. Volunteers will need to be recruited for make home visits to vulnerable adults and to help out with good-neighbour services, ranging from dog walking, to rubbish and recycling, befriending and DIY.

Olly Spence was generally supportive of the proposal but warned of a duplication of roles with other voluntary organisations providing similar services. Care should be taken to avoid confusion between statutory and non-statutory roles in the job description for the post.

Following positive feedback from the visit, Age UK propose that the “Salisbury model” should be tested in Bradford on Avon with line management, training, safeguarding and other expertise provided through Age UK and financial resources provided from the Area Board, Town Council and Health Partnership.

ACTION: The Health and Wellbeing Group was supportive of the proposal

ACTION: HB to provide a detailed proposal for how the model would work in BoA, particularly with regard to the recruitment and training of volunteers

ACTION: AB and PD to present the proposal to the Town Council on 31 January to secure the earmarked funding

5. Sustainability and Transformation Plan

The Sustainability and Transformation Plan, published by Wiltshire Health and Care on 14 December, identifies spending priorities for the NHS over the next 5 years. The BoA Seniors Forum has made detailed representations to the consultation raising objection, among other issues, to the dense jargon-ridden style of the document, see separate attachment. Discussions will start in February with the GPs, hopefully on a revised, clearer draft of the STP.

6. Next Meeting

Thursday 9 March 2017, St Margaret’s Surgery, Bradford on Avon at 10am